



Privacy statement of Private Canal Cruises

This privacy statement applies to processing of personal data, visits to our website, contact and agreements with Private Canal Cruises.

Personal data

Private Canal Cruises processes your personal data because you provide them to us yourself and/ or by using our services.

An overview of the personal data we process:

- Company Name
- First and last name
- Address
- Phone number
- E-mail address
- IP address

Goal and purpose of processing personal data

Private Canal Cruises processes your personal data for the following purposes:

- sending information or a quotation
- sending an invoice
- executing of your booking
- inform you about changes in our products and services
- contact you if necessary to provide our services

Credit Card payments

We use of a secured server which means all provided sensitive and/or credit information is transmitted via Secure Socket Layer (SSL) technology and then encrypted into our Payment gateway providers database. This database is only accessible for those authorized with special access rights to such systems, and are required to keep the information strictly confidential.

Your account numbers and/or codes are not visible to us, we only receive a notice when a payment was successfully transmitted.

Automated decision-making

Based on automated processing (decisions made by computer programs or systems, without a person interfering) decisions that can have (significant) consequences for people are not taken by Private Canal Cruises.





Storage of personal data

We do not store your data longer than is strictly necessary in order to provide optimal service. When requesting information or a quotation, we will keep this data up to 1 year. When you book a cruise with us, we are legally obliged to save personal data for fiscal and administrative reasons for 7 years.

Sharing personal data with third parties

Your information will not be sold to third parties by Private Canal Cruises. This information will only be provided to third parties in order to comply with legal obligations and if this is necessary for the execution of our agreement with you.

Cookie policy

Private Canal Cruises uses only technical and functional cookies. A cookie is a small text file that is stored on your computer, tablet or smartphone when you first visit this website. The cookies we use are necessary for the technical operation of the website and your ease of use. They ensure that the website works properly and remember, for example, your preferences. We can optimize our website by using this information. You can opt out of cookies by setting your internet browser so that it no longer stores cookies. We also use session cookies and analytical cookies that do not violate your privacy. These cookies will be automatically deleted once you shut down your web browser.

Google Analytics

Private Canal Cruises uses Google Analytics in order to track the use of our website and analyze how effective our Adwords adverts are on Google. Google adheres to the Privacy Shield principles and is affiliated with the Privacy Shield program of the US Department of Commerce. For more information we refer to Google's privacy policy.

View, modify or delete data

You are entitled to ask us to view your personal data we stored.

You can also send us a request to correct or delete your personal data that we stored. This request to protect your privacy can be sent in writing. We will respond to your request as soon as possible (at least within 2 weeks) and explain the procedure once we have verified that this request is sent by you (or someone authorized by you). We will ask for a proof of identity.





Protection of personal data

Private Canal Cruises takes the protection of your data seriously.

We take appropriate measures to prevent loss, unauthorized access, abuse, unwanted disclosure and unauthorized changes. You can always contact us if you think that your data is not properly protected. Also please contact us when you have indications of abuse of your data.

Our contact information:

Private Canal Cruises

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Chamber of commerce: 64071979

